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by plattner & plattner

Covid-19 measures

We want you to spend your holidays in the Engadin with wonderful moments. At the Alpine Lodges, the health and safety of our guests and staff is our highest priority. Based on the guidelines of the Swiss Federal Office of Public Health and the cantonal authorities, we have taken these precautions to familiarize you with the extensive safety, hygiene and control measures to contain the COVID-19 pandemic. The specifications for the protection concepts will change in part in connection with the orders of the authorities.

- Hand disinfectants are available in all three Alpine Lodging entrances.
- All contact points and storage areas as well as door handles, light switches, lift buttons, railings, etc. in the public areas and in all Alpine Lodges will be thoroughly and regularly disinfected.
- Keys and laminated flyers are disinfected after each departure.
- Non-laminated flyers in the Alpine Lodges will be exchanged after departure.
- Protective gloves are used when coming into contact with used towels and bed linen.
- The rooms are sufficiently aired during cleaning and before guests arrive.
- We keep a cleaning protocol per Alpine Lodge and per public area and point this out to every guest at check-in.
- Hygiene masks and gloves will be provided to guests upon request.
- Our cleaning staff wear gloves when handling waste and dirty laundry. The gloves are disposed of immediately after use and the cleaning staff thoroughly wash their hands after handling waste and dirty laundry.
- Only healthy, symptom-free employees are allowed to come to work.
- Our employees keep the rules of distance between themselves whenever possible and wash and disinfect their hands regularly.
- The cleaning staff does not stay in the apartment at the same time as guests. Cleaning service takes place only in the absence of guests.

- Please wear a mask in indoor and outdoor public areas of the Alpine Lodges.
- Do not mingle with other guests and keep a distance of 1.5 meters whenever possible.
- If Covid-19 symptoms occur during your stay, follow the "Procedure for suspected Corona" fact sheet found in your apartment and notify us immediately.